

## LETTER OF LIMITED WARRANTY

Armadillo Marketing Limited Trading as Armadillo Lighting, registered office: Bigods Hall, Bigods Lane, Great Dunmow, Essex, CM63BE, United Kingdom, referred to herein as "Armadillo Lighting", warrants its products, referred to herein as "Product", when delivered in new condition and in original packaging, to be free from defects of material and workmanship for a period of Five (5) years for luminaire housing, Five (5) years for LEDs, power supply and other electrical accessories from date of shipment to the original purchaser. Armadillo Lighting will under warranty obligation, repair or replace defective part/product at its discretion based on the overall performance.

### Definition of Defect:

A Product shall not be considered defective solely as a result of the failure of individual LED components to emit light if the number of inoperable components is less than 10% of the total number of LED components in the Product.

Power supply defects includes functional problems of IP system, power factor etc. which affect the solid function of the product will be considered as defects under this warranty obligation.

This limited warranty does not apply to any product or part that has not covered by a signed and scheduled maintenance programme and been subject to: misuse; negligence; abuse; mishandling; neglect, improper installation, storage, or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; strikes; corrosive environment installations; induced vibration; harmonic oscillation or resonance associated with movement of air currents around its products; alteration; accident; use outside of product design intent; failure to follow installation, operating, maintenance or environmental instructions prescribed by Armadillo Lighting or applicable civil, safety and electrical codes or attempted repair/modification and other improper service of the Product performed by anyone other than Armadillo Lighting.

Armadillo Lighting's sole liability for defects or breach of warranty shall be replacement of the parts involved, and, in no event will Armadillo Lighting be liable for incidental, compensatory, indirect, special or consequential damages or losses including property damage or other loss as related directly or indirectly to the use of Product.

In no event shall Armadillo Lighting be liable for incidental, compensatory, consequential, indirect, and special or other damages, losses including property damage or other loss, personal injury as related directly or indirectly to the use of Product or caused by installation and transportation or negligence during installation and transportation or adjustment. Armadillo Lighting's aggregate liability with respect to a defective product shall in any event be limited to the monies paid to Armadillo Lighting for that defective product. The limitations contained in this section apply regardless of the basis of the claim or the form of act ion including, without limitation, negligence or other tort, or breach of contract. Armadillo Lighting claims no liability for the cost of installation, or any other cost incurred during the use of products manufactured by Armadillo Lighting. No representative is authorized to assume additional liability for Armadillo Lighting.

To order a warranty claim, you must notify Armadillo Lighting in writing within 30 days after discovering defects. All returns must provide proof of purchase such as the original invoice from Armadillo Lighting. Armadillo Lighting must issue a Return Material authorization (RMA), prior to shipping. Returns will be shipped at buyer's expense. If Armadillo Lighting finds the product working properly, Buyer may be billed for testing, repackaging, and shipping. If the Product was under Warranty and Armadillo Lighting replaces or repairs the defective product, Armadillo Lighting will pay for return shipping to the customer. In no case will Armadillo Lighting be liable for any cost incurred in removing or installing the Product, even if the Product had failed under a covered Warranty.

Armadillo Lighting reserves the right to make product specification changes to any product at any time, as deemed necessary without prior notice to the customers. This warranty is effective for purchases of product on or after the effective date set forth below. Armadillo Lighting reserves the right to modify this warranty from time to time. Any modification of this warranty shall be effective for all orders placed with Armadillo Lighting on or after the effective date of such revised warranty. No other warranties are implied and there are no warranties extended beyond those stated herein.

If Warranty has expired, Armadillo Lighting will provide a quote to repair prior to making any such repairs. For pricing information on out of warranty repair contact Armadillo Lighting Customer Service on 0845 060 4000 e-mail: sales@armark.com

Warranty Effective Date: From Date of Invoice.

Warranty statement V20200219



Telephone: 01371 876969  
Email: sales@armark.com  
www.armadillolighting.com  
Registration Number: 3161045